

APPENDIX 1: Examples of Acceptable Products



Flammable liquids that are not industrial, meet the size requirements, but do not have a flammable symbol are still acceptable if the warning, "keep away from open flame or spark" is on the label.



An example of an acceptable ULC approved gas container that is properly sealed.



Paint thinners, strippers and turpentine are acceptable as flammable liquids.



This sample has a flammable symbol, meets the size requirements and is properly sealed. It is acceptable as a flammable liquid.



Anti-fouling paint contains pesticides. It is an acceptable product as a pesticide at Multi-Drop Depots, but not as a paint product at Paint Drop Depots.



Acceptable pesticides have both a Pest Control Product (PCP) Number and a poison skull and crossbones symbol.



Wood preservers such as this and Creosote are acceptable pesticides that have both a Pest Control Product (PCP) Number and a poison skull and crossbones symbol.



Shellac is acceptable as a paint but not a flammable liquid. When packing, this product should be placed in a paint tubskid and not with the flammable liquids.



This is an example of an acceptable flammable liquid product.



This is the way to properly pack a flammable liquid tubskid. It has absorbent spread across the bottom and a tote for fragile containers. Gasoline goes in first on the bottom layer, with smaller containers packed on the top layer.



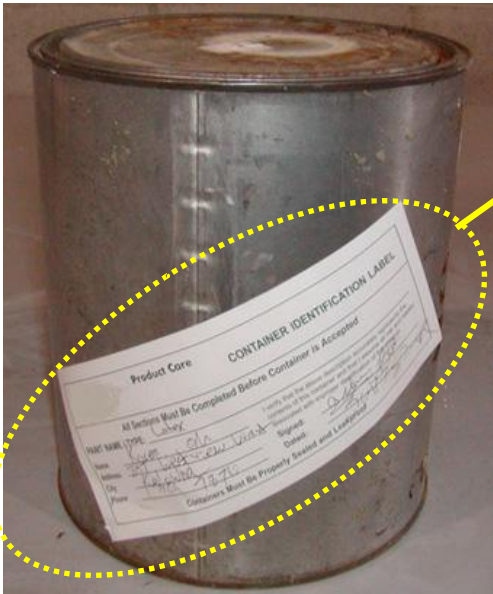
Example of a properly packed pesticide tubskid. The totes on the bottom are packed with absorbent to cushion fragile containers. Absorbent is spread across the bottom of the tubskid itself and all containers are upright.



Properly filled and packed pesticide tubskid.



Example of a properly filled and packed paint tubskid.



This is a properly sealed, original or appropriate container without a label. It is acceptable by using the Container Identification Label to identify the product inside the container. Please ensure the consumer returning a product such as this completes the label and attaches it to the container before accepting it.



Wood preservatives with a Pest Control Product (PCP) number and a poison skull and crossbones symbol are acceptable as a pesticide under the Multi-Drop Program, but not under the Paint Drop Program.



Deck coating, wood finishing, teak oils and Danish oils are acceptable paint program products.



Flammable liquid adhesives, glues and contact cement are acceptable as flammable liquid. Tile adhesive are not as they are a paste and not a liquid

APPENDIX 2: Examples of Non-Acceptable Products



Although this sample is a flammable liquid product included in the program, the container is **NOT** properly sealed and should not be accepted.



This product has a Pest Control Product (PCP) Number, but has no poison (skull and crossbones) symbol. Therefore it is not an acceptable product.



Corrosive products such as bleaches, cleaners and other acids and bases are not acceptable.



This is an industrial product which means it is not acceptable in the program. Note the “industrial” marking.



This is an unacceptable container based on a number of reasons.

1. It has no label.
2. It is an unknown product.
3. Not properly sealed.
4. Container integrity in question.



This ULC approved gas container is not properly sealed and is therefore **NOT** acceptable. Note: you must check to ensure all spouts and vents are properly sealed. Only original caps may be used to seal containers.



Ready to use pesticides are not acceptable. These products do not have both a poison (skull and crossbones) symbol and a PCP Number.



Resins are not acceptable to the program at all.



This product is not acceptable for two reasons.

1. It is not properly sealed.
2. An industrial product.



Non-aerosol (liquid) automotive paint is not accepted by the program.



Colorants and tints are not accepted by the program.



Roofing products are not accepted by the program.



Indicators on the label such as “quick drying” are usually a sign that it is an industrial product.

WHMIS labelling is another indicator that a product is for industrial or commercial use and not accepted by the program



Other symbols, such as this dangerous goods transportation label, indicate that a container is an industrial product and not acceptable in the program.



Paint in glass containers unacceptable unless it is the original labelled containers, as in the case of some brands of shellacs.



Part A, part B, or two-part paints are industrial and are therefore unacceptable.



Component B on label is an indication of a two-part industrial paint

WHMIS labelling is typical of an industrial paint product.

Transportation of Dangerous Goods symbols are another indicator of an industrial product.

All of these are indicators of unacceptable industrial products.



Transportation of dangerous goods label is an indication of an industrial product and is not acceptable in the program.



Traffic marking paint is an industrial product and is not acceptable.



All glues, contact cement and adhesives are not acceptable in the program as a paint. They are acceptable as a flammable liquid if they meet the flammable liquid criteria.



This is not properly sealed and not acceptable into the program.

WHMIS label is an indicator of a possible industrial product. You will need to read the label for other indications.



Wood preservatives with a Pest Control Product (PCP) number and a poison skull and crossbones symbol are acceptable as a pesticide, but not under the paint program.



This is a non-aerosol liquid automotive paint which is not accepted by the program. Only aerosol automotive paint may be accepted.



This is an industrial catalyst and is not acceptable in the program. All catalysts are not accepted by the program.



Paint strippers are not acceptable in the paint program. It may be acceptable by the Multi-Drop program as a flammable liquid if it meets the criteria.



Quick dry, rapid dry, rapid cure, fast dry etc. are unacceptable as they are industrial paint products.



Unlabelled containers or unknown products are not acceptable at all.



Paints are not acceptable as a flammable liquid. Paints must be stored in paint tubskids. And although this is a paint product, it is an industrial product that is not acceptable for collection by the program.

Rapid dry designation is an indicator that this is an industrial product.



This is not properly sealed and not acceptable into the program.

WHMIS label is an indicator of a possible industrial product. You will need to read the label for other indications.

APPENDIX 3:

CONSUMER WARNING SYMBOLS

The following are examples of consumer warning labels. Majority of consumer dangerous goods will have one or more of these symbols. It usually indicates a consumer product unless there are other types of warning symbols also attached to the container.



CORROSIVE

The product can burn your skin or eyes. If swallowed, it will damage your throat and stomach.



EXPLOSIVE

The container can explode if heated or punctured. Flying pieces of metal or plastic from the container can cause serious injury, especially to eyes.



FLAMMABLE

The product or its vapours, will catch fire easily if it is near heat, flames or sparks.



POISON

If you swallow, lick or even, in some cases, inhale the chemical, you could become very sick or die.

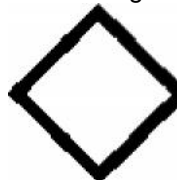
The **SYMBOL** on a container shows a **PICTURE** inside a **FRAME**, like this:



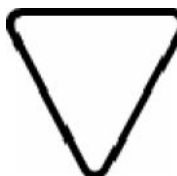
Danger:



Warning:



Caution:











The more sides the frame has the more dangerous the product is.

The **PICTURE** tells you the **TYPE** of danger.

Note: Products accepted under this program only cover some of these symbols and not all. Products with the Corrosive symbol are not acceptable except in the case of a few pesticides. You'll typically see the Flammable symbol on acceptable alkyd paint and flammable liquids. The Poison symbol will be on all acceptable pesticides and the explosive symbol will be on all aerosols.

APPENDIX 4: Workplace Hazardous Materials Information System (WHMIS) Hazardous Symbols

	<p>CLASS A: COMPRESSED GAS</p> <p>This class includes compressed gases, dissolved gases, and gases liquefied by compression or refrigeration.</p>
	<p>CLASS B: FLAMMABLE AND COMBUSTIBLE MATERIAL</p> <p>This class includes solids, liquids, and gases capable of catching fire in the presence of a spark or open flame under normal working conditions.</p>
	<p>CLASS C: OXIDIZING MATERIAL</p> <p>These materials increase the risk of fire if they come in contact with flammable or combustible materials.</p>
	<p>CLASS D: POISONOUS AND INFECTIOUS MATERIAL Division 1: Materials Causing Immediate and Serious Toxic Effects</p> <p>These materials can cause death or immediate injury when a person is exposed to small amounts. Examples: sodium cyanide, hydrogen sulphide</p>
	<p>CLASS D: POISONOUS AND INFECTIOUS MATERIAL Division 2: Materials Causing Other Toxic EFFECTS</p> <p>These materials can cause life-threatening and serious long-term health problems as well as less severe but immediate reactions in a person who is repeatedly exposed to small amounts.</p>
	<p>CLASS D: POISONOUS AND INFECTIOUS MATERIAL Division 3: Biohazardous Infectious MATERIAL</p> <p>These materials contain harmful micro-organisms that have been classified into Risk Groups 2, 3, and 4 as determined by the World Health Organization (WHO) or the Medical Research Council of Canada.</p>
	<p>CLASS E: CORROSIVE MATERIAL</p> <p>This class includes caustic and acid materials that can destroy the skin or eat through metals. Examples: sodium hydroxide, hydrochloric acid, nitric acid</p>
	<p>CLASS F: DANGEROUSLY REACTIVE MATERIAL</p> <p>These products may self-react dangerously (for example, they may explode) upon standing or when exposed to physical shock or to increased pressure or temperature, or they emit toxic gases when exposed to water.</p>









APPENDIX 4: Workplace Hazardous Materials Information System (WHMIS) Hazardous Symbols

WHMIS hazardous symbols are distinct. They all have a “circle” shape. These labels are used to help alert and identify hazards related to dangerous goods used in the workplace. As this program handles only consumer products, majority of the acceptable products will **not** have these hazard symbol but a few will. For example: Latex containing the Toxic symbol is acceptable.






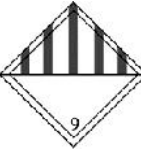
Having a WHMIS label does not necessarily mean the product is unacceptable. What it does mean is that you will need to take a closer look at the container label to see if there are any other indications that the product is unacceptable.

Any products containing a Compressed Gas or Oxidizing or Corrosive or Reactive or Poison or Bio hazardous/infectious symbol is definitely **Unacceptable!**

APPENDIX 5: Transportation of Dangerous Goods (TDG) Safety Labels

	<p>CLASS 1.1: Explosives</p> <p>Divisions 1.1, 1.2 or 1.3 and compatibility group. There are 13 compatibility group letters used for segregation purposes in the transportation of Explosives: A,B,C,D,E,F,G,H,J,K,L,N, and S. The appropriate letter must be displayed on the label above the numbers 1.1,1.2 and 1.3</p>
	<p>CLASS 1.2: Explosives</p> <p>See above.</p>
	<p>CLASS 1.3: Explosives</p> <p>See above.</p>
	<p>CLASS 2.1: Flammable Gas</p>
	<p>CLASS 2.2: Non-flammable, non-poisonous, non-corrosive Gas</p>
	<p>CLASS 2.2 (5.1): Oxygen only (mixed load)</p>
	<p>CLASS 2.3: Poisonous Gas</p>
	<p>CLASS 2.4: Corrosive Gas</p>

	CLASS 3: Flammable Liquid
	CLASS 4.1: Flammable Solid
	CLASS 4.2: Spontaneously Combustible
	CLASS 4.3: Dangerous When Wet
	CLASS 5.1: Oxidizer
	CLASS 5.2: Organic Peroxide
	CLASS 6.1: Poisonous Substances - Packing Group I and II
	CLASS 6.1: Poisonous Substances - Packing Group III
	CLASS 6.2: Infectious Substances

	CLASS 7: Radioactive Materials
	CLASS 7: Radioactive Materials Category I
	CLASS 7: Radioactive Materials Category II
	CLASS 7: Radioactive Materials Category III
	CLASS 8: Corrosives
	CLASS 9.1: Miscellaneous Dangerous Goods

TDG safety marks are distinct as all the labels will be “Diamond” shaped and will have a “Number” on it, usually on the bottom corner.

All products displaying TDG safety labels are **not accepted**.

APPENDIX 6: Paint Exchange Instructions & Form

PAINT EXCHANGE PROGRAM

The Paint Exchange program allows consumers to take paint away from the depot free of charge for reuse. Consumers must be made aware that the paint is on a “AS IS” basis and we can not guarantee quality. They are to read the Paint Exchange form prior to signing it as it is a Release Form. A Waiver/Liability Release sticker must be placed on each container the consumer takes. No opening of any container is allowed.

Because most of the forms are faxed – whenever possible:

- Please print
- Please use blue pen
- Please stop writing when the lines are used up. It's okay to start a new form even if it's only for 1 person

INSTRUCTIONS FOR PAINT EXCHANGE PROGRAM:

1. Print the Depot name and full mailing address. Please see sample of completed form on second page.
2. After the consumer has chosen what paint they will be taking, while you are putting on the Waiver/Liability Release Sticker on every container that goes out, please have the customer complete the Monthly Paint Exchange Form by:
 3. They print the date they are taking the paint
 4. They print their name or their organization's name and then write their signature.
 5. They print their phone number or the phone number of their organization
6. Sort out the sizes of the containers – 5 gallon or 1 gallon so that you can complete the Quantity section of the form. We are only tracking 1 gallon or larger sizes. If the container size is smaller than 1 gallon there is no need to record it. Only write down the size of the container – do not estimate what the contents are.
7. Determine if the paint is Latex (Water Based) or Alkyd (Oil Based)
8. If the paint is Latex, write the number of containers being taken in the correct column. For example, if 3 – 5 gallon containers and 6 – 1 gallon containers are being taken then in the 5 gal column write **3** and in the 1 gal column write **6**.
9. If the paint is Alkyd, write the number of containers being taken in the correct column. For example, if 2 – 5 gallon containers and 8 – 1 gallon containers are being taken then in the 5 gal column write **2** and in the 1 gal column write **8**.
10. At the end of the page, add up the total number of containers and write this number in.
11. At the end of each month the Monthly Paint Exchange Form is sent to Product Care's office in Surrey, BC and must be received by the 10th of the month.

APPENDIX 7: Monthly Depot Inspection Checklist



MAIL OR FAX COMPLETED FORM MONTHLY TO:
 12337-82A Avenue, Surrey, BC V3W 0L5
 Fax: (604) 592-2982

MONTHLY DEPOT INSPECTION CHECKLIST

MONTH _____ YR _____

Check (E) or Cross (H) each box.

PAINT DEPOT & MULTI DROP DEPOT:

SECTION A

<input type="checkbox"/> Tubskids & lids are in good condition.	<input type="checkbox"/> Total Number of tubskids on site (write) _____
<input type="checkbox"/> Spill Kits complete and ready for use.	<input type="checkbox"/> 'Authorized Depot' & 'We Accept/Don't Accept' signs are clean, in place and readable.
<input type="checkbox"/> All current staff have been trained and tested.	<input type="checkbox"/> Training Manuals are available to staff.
<input type="checkbox"/> Collection area is clean and organized	<input type="checkbox"/> Container identification labels available.
<input type="checkbox"/> Program Brochures available.	<input type="checkbox"/> Depot is locked and secured after hours.

MULTI DROP DEPOTS WITH MULTI-BIN(S):

SECTION B

<input type="checkbox"/> No Smoking sign is clean, in place and readable.	<input type="checkbox"/> Drum attachment lock is working properly and in locked position.
<input type="checkbox"/> No cracks or holes are visible in the tubskid lids and sides.	<input type="checkbox"/> Lock on multi-bin lid is working properly and key available.
<input type="checkbox"/> Ramp is in good condition (where applicable).	<input type="checkbox"/> Lock on drum attachment opening lid is working properly and key available.
<input type="checkbox"/> There are 6 (six) totes at the depot.	<input type="checkbox"/> Fire extinguisher is properly mounted near multi-bin, charged and ready for use.
<input type="checkbox"/> There are 1-3 totes in the reception area.	<input type="checkbox"/> Spill kit is complete and unused.
<input type="checkbox"/> There are a minimum of 6 (six) unused bags of absorbent.	<input type="checkbox"/> Safety goggles and chemical resistant gloves are available.
<input type="checkbox"/> Gasoline vouchers on hand.	<input type="checkbox"/> Multi-Bin Collection Unit is in good operating condition
<input type="checkbox"/> Eyewash station filled and eyewash bottle filled	

FLAMMABLE/PESTICIDE TUBSKID PACKAGING:

<input type="checkbox"/> Solvent tubskid is properly sorted	<input type="checkbox"/> Glass and fragile containers are packed with absorbent in totes.
<input type="checkbox"/> Pesticide tubskid/drum is properly sorted.	<input type="checkbox"/> Products in <u>all</u> tubskids/drums are packed tightly and upright.
<input type="checkbox"/> Gasoline containers are placed upright in the bottom of the solvent tubskid.	<input type="checkbox"/> Aerosol cage/drum is properly secured.

Please provide comments on the above items that have a cross (H) and list any items you need:

Depot Name _____

Date _____

Print Name _____

Signature _____

APPENDIX 8: Contact Numbers

Product Care Office (questions regarding the program, transportation requests, supplies, monthly depot inspection forms)

Phone (24hrs): (604) 592-2972 in lower mainland
1-888-772-9772 outside of lower mainland

Fax: (604) 592-2982

Recycling Council of BC (RCBC) (public information)

Phone: (604) 732-9253 in lower mainland
1-800-667-4321 outside of lower mainland

Provincial Emergency Program (reportable spills)

Phone: (604) 387-5956 in lower mainland
1-800-663-3456 outside of lower mainland

Fire Department, Police or Ambulance

Phone: 911 in most areas

APPENDIX 9: EMERGENCY INCIDENT REPORT

EMERGENCY INCIDENT REPORT

(Page 1 of 2)

Depot Name: _____

Depot Location: _____

Depot Operator or Contact Person: _____

Telephone Number: _____

Date of incident: _____ **Time of incident:** _____

Check one of the following emergencies and fill out the appropriate information:

SPILL?

- | | |
|---|---|
| <input type="checkbox"/> Spill in parking lot | <input type="checkbox"/> Spill in Flammable liquid/Pesticide room |
| <input type="checkbox"/> Spill in reception area | <input type="checkbox"/> Customer caused the spill |
| <input type="checkbox"/> Spill caused chemical reaction, if so list the chemicals involved (if known) | |

FIRE?

- | | |
|--|--|
| <input type="checkbox"/> Fire in Flammable liquid/Pesticide room | <input type="checkbox"/> Fire in reception area |
| <input type="checkbox"/> Fire in parking lot | <input type="checkbox"/> Fire in oil/latex tubskids |
| <input type="checkbox"/> Fire Department called | <input type="checkbox"/> Fire extinguishers used |
| | <input type="checkbox"/> (If so, the unit(s) must be serviced) |

PROPERTY DAMAGE?

- | | |
|--|--|
| <input type="checkbox"/> Forklift hit building | <input type="checkbox"/> Building damaged in fire |
| <input type="checkbox"/> Tubskid damaged | <input type="checkbox"/> Flammable liquid/Pesticide Room damaged |

PRODUCT CARE MULTI-DROP STEWARDSHIP PROGRAM

EMERGENCY INCIDENT REPORT

Describe in detail the incident, how it happened, if a spill occurred, what was spilled, and any other information that is important to this incident

Describe your response effort (what did you do?)

Was anyone hurt?

YES

NO

If yes, please attach a copy of the WCB Form and Record to this report

What are your suggestions to help prevent this incident from happening in the future?

Telephone and report the incident immediately on the emergency telephone line. Please complete the information and fax or mail (and other forms if applicable) to the Product Care Association. The mailing address, fax, and emergency telephone number are below:

12337 82A Ave., Surrey, BC V3W 0L5

FAX: (604) 592-2972

EMERGENCY TELEPHONE (24 HOURS)

1-888-772-9772

APPENDIX 10: Training Quiz - PRODUCT CARE STEWARDSHIP PROGRAM

QUIZ (Page 1 of 2)

Print your name _____

Date _____

This quiz lets you see how much you have learned by reading the manual. There may be more than one correct answer to each question. **Circle the best answer**, for example **b**. If you do not know an answer, look it up in the manual. When you finish, give the quiz to the depot operator to discuss any mistakes you may have made.

1. This program is called the
 - a. Product Care Stewardship Program
 - b. Recycling Program
 - c. Industrial Products Program
 - d. Provincial Waste Collection Program

2. Consumers can help protect our environment by
 - a. Not using products that are harmful to the environment or using less harmful ones
 - b. Reducing the amount of products used and giving leftover products to someone who can use them
 - c. Cleaning-up products spilled outside
 - d. All of these

3. Depot workers are responsible for
 - a. Taking part in safety instructions
 - b. Using work practices described in the instructions
 - c. Reporting conditions that may be dangerous
 - d. All of these

4. An inspection of the yard, storage room equipment and supplies is required
 - a. Once a week
 - b. Once a month
 - c. Once a year
 - d. Only if there is a fire or spill

5. Which of these products are not accepted by the program?
 - a. Commercial or industrial products
 - b. Leaking or poorly sealed containers
 - c. Products in containers larger than 20 litres
 - d. All of these

6. What of these leftover consumer products are accepted by this program?
 - a. Gasoline, diesel fuel and propane
 - b. Pesticides, cosmetics and pet products
 - c. Pesticides, flammable liquids and gasoline
 - d. Cleaning products, solvents and insect repellents

7. A pesticide product accepted under this program can be identified by
 - a. A "Poisonous" hazard symbol and a Pest Control Product number
 - b. A "Flammable" hazard symbol or warning of a fire hazard
 - c. An "Explosive" hazard symbol
 - d. All of these

8. A flammable liquid accepted under this program can be identified by
 - a. A "Poisonous" hazard symbol and a Pest Control Product number
 - b. A "Flammable" hazard symbol or warning of a fire hazard
 - c. An "Explosive" hazard symbol
 - d. All of these

9. Gasoline accepted under this program
 - a. Can be in any non-flammable container
 - b. Must be in a sealed ULC container approved for gasoline
 - c. Can be disposed of as ordinary garbage
 - d. Can be poured down the drain

10. Which of these products is not accepted by the program
 - a. Fertilizer
 - b. Muriatic acid
 - c. Both
 - d. Neither

PRODUCT CARE STEWARDSHIP PROGRAM

QUIZ (Page 2 of 2)

11. Hazards to be considered when working with returned products are
- a. Poison, fire and compressed gas hazards
 - b. Tripping & falling hazards
 - c. Lifting hazards
 - d. All of these
12. A product that has a "Poisonous" hazards symbol might cause harm
- a. If you breath the vapour in
 - b. If you get it in your eyes or on your skin
 - c. If you swallow it
 - d. All of these
13. Products that have "Flammable" hazard symbol on them
- a. Do not require that you wear protective clothing when handling them
 - b. May be dangerous if a container is left so that vapours can build up in the air
 - c. Can be stored outside in the fresh air
 - d. Are only dangerous if they are spilled
14. Personal protective equipment that must be worn when handling the products includes
- a. Latex gloves
 - b. Safety eyewear
 - c. Neither of these
 - d. Both of these
15. Which of the following is an acceptable pesticide
- a. Pesticide without skull and crossbones
 - b. Creosote and pesticides containing DDT
 - c. Neither A or B
 - d. Both A and B
16. Products brought to the depot should be
- a. Taken to the storage room by the consumer
 - b. Collected from the consumer's vehicle by a depot worker
 - c. Carried in any container that is handy
 - d. Left outside the storage room until the end of the day
17. When a product is in a leaking, glass or fragile container
- a. It must be placed in a tote with enough absorbent to soak up the spilled material
 - b. The tote must be placed in the bottom of the tubskid
 - c. The lid of the tote must be kept closed
 - d. All of these
18. In case of an emergency such as a spill
- a. There is no danger if the spill is outside
 - b. The product can be left on the ground to evaporate
 - c. There may also be a fire hazard
 - d. All of these
19. If a fire occurs inside the storage room
- a. Use the fire extinguisher to fight the fire
 - b. Open the door so the smoke and fumes can escape
 - c. Close the door to smother the fire
 - d. Ask consumers to help fight the fire
20. What are the steps that should be used to deal with a spill?
- a. 1.Clean up the spill
 - b. 1.Contain the spill 2.Report it 3.Clean it up
 - c. 1.Stop the flow 2.Secure the area
 - d. 1.Ensure safety 2.Stop the flow 3.Secure the area
 - 3.Contain the spill 4.Report it 5.Clean it up
 - 4.Contain the spill 5.Report it 6.Clean it up

When you are finished this quiz, give it to the depot operator for checking.

(The following section is to be completed by the depot manager)

SCORE:

Date:

**Manager's
Signature**

APPENDIX 11: Answers Key to Quiz

ANSWERS TO QUIZ

This information is provided for the depot operator to check a completed quiz and discuss any misunderstandings that the worker may have.

1. This program is called the
 - a. **Product Care Stewardship Program**
2. Consumers can help protect our environment by
 - d. **All of these**
3. Depot workers are responsible for
 - d. **All of these**
4. An inspection of the yard, storage room equipment and supplies is required
 - b. **Once a month**
5. Which of these products are not accepted by the program?
 - d. **All of these**
6. What of these leftover consumer products are accepted by this program?
 - c. **Pesticides, flammable liquids and gasoline**
7. A pesticide product accepted under this program can be identified by
 - a. **A "Poisonous" hazard symbol and a Pest Control Product number**
8. A flammable liquid accepted under this program can be identified by
 - b. **A "Flammable" hazard symbol or warning of a fire hazard**
9. Gasoline accepted under this program
 - b. **Must be in a sealed ULC container approved for gasoline**
10. Which of these products is not accepted by the program
 - c. **Neither**
11. Hazards to be considered when working with returned products are
 - d. **All of these**
12. A product that has a "Poisonous" hazards symbol might cause harm
 - d. **All of these**
13. Products that have "Flammable" hazard symbol on them
 - b. **May be dangerous if a container is left so vapours can build up in the air**
14. Personal protective equipment that must be worn when handling the products includes
 - d. **Both of these**
15. Which of the following is an acceptable pesticide
 - b. **Creosote and pesticides containing DDT**
16. Products brought to the depot should be
 - b. **Collected from the consumer's vehicle by a depot worker**
17. When a product is in a leaking, glass or fragile container
 - d. **All of these**
18. In case of an emergency such as a spill
 - c. **There may also be a fire hazard**
19. If a fire occurs inside the storage room
 - c. **Close the door to smother the fire**
20. What are the steps that should be used to deal with a spill?
 - d. **1. Ensure safety, 2. Stop the flow, 3. Secure the area, 4. Contain the spill, 5. Report it, 6. Clean it up**

Appendix 12: Notification of Closure/Change of Location



PRODUCT CARE ASSOCIATION
12337 - 82A Avenue, Surrey, B.C. V3W 0L5
Phone: 604 592-2972 Fax: 604 592-2982
Web: www.productcare.org

WRITTEN NOTIFICATION OF CLOSURE/CHANGE OF LOCATION, NAME, OWNER

Depot Name: _____ Depot Phone No.: _____

Depot Address: _____ City: _____ Post Code: _____

Depot Contact: _____

Effective Date of closure/change of location/Change of Name/Change of Owner: _____

Forwarding Address & phone number (Previous Owner): Name: _____

Address: _____ City: _____ Post Code: _____

Change of Name/Owner– New Depot Name/Owner name: _____

CHANGE OF LOCATION:

Reason for change of location (please give details): _____

New Address (very important, as WLAP must be notified): _____

City: _____ Post Code: _____

Phone no. _____ **Contact Name:** _____

REASON FOR CLOSURE:

Not making enough money Selling the business

Lack of manpower Lack of time

Other (please comment): _____

Please provide the steps involved in making this decision:

What comments do you have on our program? _____

What could we do to improve the program in the future? _____

If you had the opportunity would you participate in our program again? Yes No

Other Comments: _____

By signing this form, I verify that no unreported spills have occurred at this site.

Signature _____ Print Name _____ Position _____ Date _____

Please mail or fax your completed questionnaire to the address/number above. Thank you.